

Highlights



The Trustees of the ICSVEBA understand the importance of keeping members informed of plan updates and changes and are excited to provide you with this month's Highlights newsletter to keep you informed of essential plan information. Please see the updates and "highlights" below and contact your Human Resources Department with any questions!

As a reminder, with the change back to Delta Health System (DHS) effective 10/1/23, please make certain you are using your new DHS ID cards when you visit each of your providers. If you have not had a recent visit, they may still have your old information on file, and it is important that they update your information as this will affect how your claims are processed.

Important Vendor Contacts:

Carelon^{*/}** – Mental Health* (MH) & Employee Assistance Program** (EAP)

866.533.4278, or visit www.carelonwellbeing.com/icsveba

Carrum Health* – New way to get surgical and cancer care

888.855.7806, or visit www.carrum.me/ICSVEBA

Download the app by searching "Carrum Health" in your Apple or Android store

DHS/TeamCare* – Diabetes and Chronic Conditions

888.819.4072

Hinge Health* – Back, Muscle and Joint Health

www.hinge.health/icsveba

PlushCare* – Telephonic/Video access to physicians for non-acute medical conditions

866.692.1986, or visit www.plushcare.com

Download the app by searching "PlushCare" in your Apple or Android store

SIMNSA – Mexico based medical care, except for life threatening emergencies

To schedule an appointment, contact 800.424.4652

Vitality** – Wellness & Healthier Living

www.PowerofVitality.com

Download the app by searching "PowerofVitality" in your Apple or Android store

Delta Health Systems* – Eligibility, Claims and Customer Service

866.691.2443, or visit www.deltahealthsystems.com for faster service on eligibility and benefits

HUB International – ICSVEBA Benefit Consultant / Administrators

800.633.2683, or email ICSVEBAService@hubinternational.com

* State-side medically covered members

** All medically covered ICSVEBA members

Websites...

www.icsveba.org

www.deltahealthsystems.com

www.express-scripts.com

Access this site for...

An array of information about your Health & Welfare plans

Up-to-date Medical claims information

Ordering & tracking your maintenance medications